

Mr Geoff Warner ABR Relocations P O Box 123 HALLAM VIC 3803 GPO Box 1230, Melbourne VIC 3001 Level 51 80 Collins St, Melbourne VIC 3000 DX 139 Melbourne phone +61 3 9211 3289 fax +61 3 9211 3515 mobile +61 4 1007 7292 email karen.nolan@aon.com

31st August, 2012

Dear Geoff

Claim History

I write in relation to our recent telephone discussions to complement you and your staff on your exceptional claims history.

Aon has placed Transit Insurance on behalf of ABR Relocations and their customers since 1997 and until now, has no knowledge of any Transit Insurance Claims made against ABR Relocations.

It appears that the care taken whilst attending to your client goods has lead to your exceptional good claims record, which is quite rare in this industry.

Should you have any queries in relation to the above, please do not hesitate to contact me.

With Regards

Karen Nolan

Client Executive - Affinity